

Dinkytown Rentals Move-in FAQ Sheet

1. Move in:

Occupancy begins on Friday, September 2nd at 9 am. For those of you who have set up ACH forms for payment and have paid all deposits, early move-in will be as soon as your new address is cleared for possession. If you are eligible for early move-in we will contact you and then:

For moving into the Lodges, go directly to the command post set up behind the Eagle Lodge.

For moving into houses, duplexes, triplexes, apartments, go directly to 1112 6th street se. We will have your keys and parking information waiting for you.

2. When does the office open?

Office hours are Monday – Thursday 10 - 5pm we will be opening earlier on Sept 1st for the move-in.

3. What forms of payment do you accept?

Money orders, checks and MC/Visa credit cards with 3% service fee for credit cards. **We do not accept cash.**

4. Where do I pick up my parking pass?

You will pick up your passes at the main office on your move in day.

5. What do we do with our trash from moving in?

All boxes must be broken down and trash must be organized and set out by 6:00 am on trash day, **no trash outside cans.**

Trash day is set by the location of your house, see the City of Minneapolis website at <http://www.minneapolismn.gov/solid-waste/garbage/index.htm> for collection information.

6. How do I make a maintenance request?

Request forms are found at the office and on our web-site. All requests for will be handled in the order received and prioritized by the maintenance crew. You need to include your house number, a phone number, your name and an email address.

7. How do I transfer Utilities for my house?

Utilities are set on a lease-by-lease basis. You may be responsible for utilities. Responsibility to move the utilities into your name is set by the lease by September 1. Should Dinkytown Rentals be forced to transfer the utilities, a fee of \$100 will be assessed.

For electricity: visit https://www.xcelenergy.com/start_stop_transfer or call **800-895-4999** on or before the date that their billing responsibility begins. Provide their Xcel Energy premise number. A new resident may already have an Xcel Energy account number because of previous service.

For water, trash and recycling the City of Minneapolis website:

<http://www.minneapolismn.gov/> , or call 311.

Trash and recycling FAQs are available on the City of Minneapolis website as well. Including pick-up days, holiday rules, snow removal and information on fines.

For natural gas, <http://www.centerpointenergy.com/en-us/residential?sa=mn>

For internet or cable hook-ups:

www.CenturyLink.com or call **866-963-6665**

<http://www.xfinity.com/> or call 1-800-XFINITY