

Fall Move-in FAQ

1. When can we move in?

Occupancy begins on September 1st at 12:01 am. You cannot take possession of your house earlier.

2. How does move-in day work?

On September 1st, go directly to your house. The door will be unlocked and the keys will be accessible. There will be an informational packet waiting for you. Make a plan for moving your belongings into your house. Check the place over. Do not lock your roommates out and then come over to the office. You will need to sign some papers, pay rent and you can pick up some free supplies for your house as well.

3. When does the office open on September 1st?

The office will be open at 8am on Saturday September 1.

4. What payment types do you accept?

We accept cash, checks and MC/Visa credit cards. There is a service fee for large credit card purchases.

5. I have a parking spot in my lease, where is my parking spot?

We will have parking passes to put on your dash and maps for parking spots at the office.

6. What do we do with our trash from moving in?

All boxes must be broken down and trash must be organized and set out by 6:00 am on trash day.

Trash day is set by the location of your house, if your house is:

- West of interstate 35W trash day is Monday
- West of 13th Ave trash day is Tuesday
- West of 15th Ave trash day is Wednesday

7. How do I make a maintenance request?

Request forms are found at the office, on our web-site and in the packet left at your house on move-in day. All requests must be in writing and include your house number, a phone number, your name and an email address.